



News Release  
February 28, 2018

For Release

**WFCU CREDIT UNION REMINDS THE COMMUNITY ABOUT  
CYBER FRAUD PREVENTION AND PROTECTION**

**WINDSOR, ON** – WFCU Credit Union and financial institutions across the country have seen an increase in cyber fraud. To combat the rising level of fraudulent activity and risk of identity theft WFCU Credit Union, in November 2017, launched a Fraud Prevention and Information Program. The program includes online access to tips and critical information to encourage individuals to take an active role in protecting themselves against potential threats. This initiative has been put in place to help educate and protect individuals from potentially devastating fraud situations.

“Protecting our members against cyber fraud and other forms of fraud is a priority. As the world of electronic banking becomes more convenient, so does the increase in fraudulent activity”, stated Eddie Francis, President and CEO.

Two important ways to combat cyber fraud is to always monitor your account and to sign up for security alerts. As an added online security feature with WFCU Credit Union’s online banking, members can sign up for specific security alerts, sent directly to an email or mobile device. These alerts allow our members to stay one step ahead of cyber criminals and should not be ignored. All alerts that look suspicious should be brought to WFCU’s attention to be addressed immediately.

Other important tips to always keep in mind include:

- Use complicated passwords, never share them and remember to change them regularly.
- Don’t click on links in suspicious e-mails.
- Never share confidential information via e-mail.
- Install anti-virus software on your device and keep it updated.
- Don’t log into your online banking on public computers or public Wi-Fi.

Just as innovation through technology is constantly changing, criminals are always looking at, and inventing new ways to take advantage of individuals who are vulnerable and unaware. To learn more about the latest fraud activities and how you can reduce your risk of falling victim to fraud, please visit [wfcu.ca](http://wfcu.ca) today.

For more information on WFCU Credit Union visit [wfcu.ca](http://wfcu.ca).

For more information regarding WFCU Credit Union's Fraud Prevention and Information Program contact:

Steve Deneau  
VP Business Development  
WFCU Credit Union  
519-974-3100  
sdeneau@wfcu.ca

### **ABOUT WFCU CREDIT UNION**

WFCU Credit Union has long been recognized as one of the leading, progressive financial organizations in the City of Windsor and Essex County. Serving Windsor and surrounding communities for over 75 years, WFCU Credit Union began in 1941 with assets of less than \$10,000 and now has \$3.929 billion in Managed Assets and Member Service Totals of \$5.3 billion. The credit union is the sixth largest in Ontario, operating nine retail locations and serving 38,831 members including 34,855 Personal members in 17,966 households, 2,588 Businesses and 1,388 Organizations. Membership is open to anyone who lives and/or works in Ontario. With a long-standing mission to 'provide services and a full range of highest quality financial products to make our community the best place to live and work', WFCU Credit Union stands true to its vision '*WFCU Credit Union – Quality, Convenience, Innovation, Open to Everyone and Yours to Own*'. For more information on WFCU Credit Union visit [wfcu.ca](http://wfcu.ca). - November 2017