



WINDSOR FAMILY CREDIT UNION

2008/2009 Annual Report



VISION

Windsor Family Credit Union - Quality, Convenience, Innovation,
Open to Everyone and Yours To Own.

MISSION STATEMENT

Windsor Family Credit Union will provide services and a full range of highest quality financial products to make our community the best place to live and work.

CORPORATE VALUES

ETHICS

We will conduct business of the organization with the highest professional standards of honesty and ethics.

INTEGRITY

We will adhere to high moral actions and will pledge to operate in a straightforward and principled manner.

MEMBERS

Our members and service to our members are our highest priority. Striving to establish long-term relationships will ensure a member focussed organization.

INNOVATION

We will continuously seek progressive and innovative methods to better service our members and our communities.

DIRECTORS

Our Board of Directors will represent the best interests of our members and ensure that corporate planning, policies and strategic direction is in place to effectively promote the interests of our members.

MANAGEMENT & STAFF

We will provide an atmosphere of co-operation allowing individual input towards the successful achievement of the strategic direction. Personal self-development, a willingness to adapt and eagerness to learn will be of the highest importance.

EXCELLENCE OF SERVICE AND QUALITY

We are dedicated to providing a level of quality service which will best assist our membership. All management and staff are committed to understanding our products and services and will conform to job requirements at all times.



VFCU

FAMILY CREDIT UNION

ENTRE

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MESSAGE TO OUR MEMBERS

This past year will go down in the history of Windsor Family Credit Union as unsettling, unpredictable and yet most rewarding. The long term effects of globalization on Windsor and Essex County will forever change the economic focus. While this transition to the new economy has been troubling and uneasy it has also provided opportunities for innovation and creativity.

Bankruptcies and defaults on loan obligations and continuous requests for debt consolidations were prominent in our everyday operations. To say the least, we were not able to predict the severity of these actions but we were certainly able to manage these events. We studied the global economy, intensely watched this Windsor and Essex County transition and very early in the year set strategies and goals to minimize our exposure to and impact of these events. We worked tirelessly as a board, management and staff to ensure our service levels were not affected, our marketing initiatives remained intact, our community investments continued and most importantly our financial position, including financial reserves and net income, were managed effectively.

Truly rewarding was the fact that our membership grew 8.0 percent to over 27,000 members and our service totals grew 7.4 percent to over \$1.1 billion. This is a tribute to the fact that during these turbulent times our members continued to bring their financial products and services to us and they believed in our vision, mission and overall commitment to the community. This growth resulted in strong revenues from operations, and operational expenses being controlled.

However, we were not immune to the local economy as bankruptcies

and non-performing loans impacted operations. Further, the merger of Credit Union Central of Ontario and Credit Union Central of British Columbia to form Central 1 impacted our operations with an investment write-down. In spite of this, innovation and well planned creative strategies allowed us to focus our attention on assisting many of our members to ensure that they continue to have strong relationships with us and to look to us in the future for all of their financial needs.

In 2008-2009, WFCU continued to offer great products and services including Free Chequing and High Interest Savings while adding the ever popular Tax Free Savings Account (TFSA). A review of retail location activities resulted in a renewed focus on service and delivering a better member experience. With a new sales tracking system and support from the Commercial Services, Member Relations and Marketing areas the renewed sales focus was strengthened. Furthermore, a closer working relationship between the Marketing, Member Relations and Sales staff allowed for the promotion of our products and services through unique member campaigns all providing excellent incentives for our members to bring more of their business to WFCU. Strong growth continued in the area of commercial lending and expanded services are underway for this member segment.

Always looking for ways to improve access to products and services for our members, WFCU introduced Mobile Banking; access to account information through text messaging and e-marketing is on the horizon as a new means of communicating with our members electronically. As the financial services industry



Martin J. Komsa
President and Chief Executive Officer

moves to CHIP technology WFCU is moving along too, ensuring that all technology is in place. Automated teller machines continue to be a popular method of account access and WFCU expanded our ATM service with the addition of two units in the WFCU Centre.

The opening of the WFCU Centre in Fall 2008 was a significant milestone for WFCU. Securing the naming rights allows WFCU to proudly display our name with a multitude of marketing initiatives associated with the facility including a WFCU Special Events Team stationed at the WFCU Kiosk located on the main concourse. The community has a new first class Community Centre and to be part of such a worthwhile community project fits perfectly with WFCU's mission statement "...to make our community the best place to live and work."

None of these accomplishments and service offerings to our members would be possible without the commitment of our staff. WFCU feels strongly about providing staff with the training and tools necessary to provide top level service. From new employee orientation to technical and risk management training, to Evenings with the Experts, to resource libraries, staff are empowered to learn, grow and lead. During a difficult year they did just that. We are extremely thankful for their commitment to be the best.

Enhancing our communications has allowed for more direct communication between staff and the President & CEO and for more timely and relevant communications. Staff now has more up to date information regarding monthly financial results and overall credit union operations. This information allows them to feel more confident in their decision making and presentation of the credit union story to our members.

We are proud of our past year. Our members continue to believe in our strategic direction as witnessed by our growth; our Board, Management and Staff are committed to servicing our members; our operational foundation for future success is strong, and we look forward to taking advantage of the many opportunities that will be presented to us with the new economy in Windsor and Essex County.

Martin J. Komsa
President and Chief Executive Officer

Martin D. Gillis
Chair, Board of Directors



Martin D. Gillis
Chair, Board of Directors



Pearl Davies,
Director



Kevin Hague,
Director



Tom Jones,
Director



Rick Martinello,
Vice-Chair



Federica Nazzani,
Director



Robert (Bob) Nesbitt,
Corporate Secretary



Nancy Jammu-Taylor,
Director



Cary Wheeler,
Director

YEAR IN REVIEW

The challenges of our local economy and continued global financial uncertainty during 2008-2009 resulted in Windsor Family Credit Union (WFCU) making changes to our organizational structure and operations. WFCU met these challenges with positive results in key areas.

Member Profile.

At year-end, the number of WFCU members grew to more than 27,000 or over 8.0 percent from last year's member total of more than 25,000.

WFCU's four member segments – Personal, Commercial, Organization and Institutional, continued to be monitored to ensure that they were being serviced professionally and efficiently, while being provided with access to the products they need.

At May 31, 2009, total service holdings increased by 7.4 percent (annualized) or \$79.0 million to over \$1.1 billion since May 2008.

Total loan holdings increased by \$24.1 million, with strong growth in commercial borrowings.

Total deposit holdings increased by \$54.8 million, with growth from all segments, in particular Institutional, \$25.5 million and Personal members, \$25.3 million.

Products and Services.

This past year, in addition to continuing to offer unique products and services, WFCU launched a number of enhancements to our electronic service offerings.

Mobile banking was introduced on MemberDirect On-line Banking, enabling members to use text messaging to retrieve balances and account activity. Members can now transfer funds between their US and Canadian currency accounts, online. New card-PINning devices were installed in the retail locations in preparation for CHIP cards. This new technology will enhance card security. Testing began regarding the implementation of e-mail marketing to enhance communications to members.

The Tax-Free Savings Account (TFSA) product was successfully implemented in January 2009, with 931 TFSA accounts opened, holding over \$3.7 million. The TFSA allows funds on deposit to earn interest, tax-free.

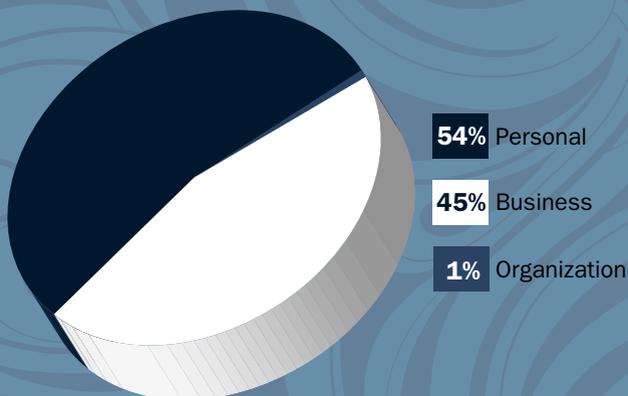
Work is underway on a new Business on-line banking service which will provide enhanced features and functionality for this member segment.

We continued to assist our members with their financial well-being through our wealth management program consisting of access to mutual funds through Credential Asset Management Inc. and Credential Securities Inc. at WFCU and financial planning services through licensed Credential Financial Strategies Inc.™ representatives.

Credential Financial Strategies Inc. has aligned with 240 credit unions and nearly 1 million credit union members and manages over \$10 billion in assets. Through our alliance with Credential Financial Strategies Inc. WFCU is able to provide investment counseling, financial planning and life insurance products to our members.

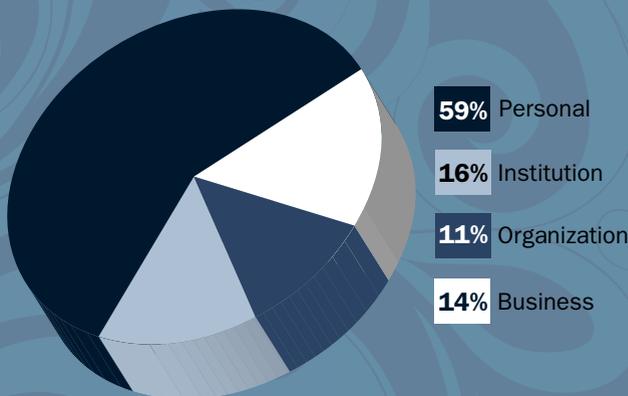
SERVICE HOLDINGS BY MEMBER SEGMENT - LOANS

At May 31, 2009



SERVICE HOLDINGS BY MEMBER SEGMENT - DEPOSITS

At May 31, 2009





The new WFCU Centre, home to the newly titled Memorial Cup Champions, Windsor Spitfires, opened its doors in Fall 2008. The Centre features three community rinks, auditorium, two gymnasiums, program and meeting rooms, community centre and a 6,500 seat multi-purpose arena.

Holdings in our wealth management programs totaled \$31.7 million at May 31, 2009.

TOTAL LENDING ACTIVITY AT MAY 31, 2009		
(Amount in thousands of dollars)	Number	Amount
Personal Loans	1,935	\$22,894
Personal Mortgages	444	57,186
Commercial Loans	51	23,502
Commercial Mortgages	15	28,439
Total Approved	2,445	132,021
Total Not Approved	1,517	35,860
Total Above	3,962	\$167,881
Loans In Arrears In Excess Of 90 Days	147	3,413
Mortgages In Arrears In Excess Of 90 Days	52	10,745

The table above includes the mandatory reporting of lending activity for the year ended May 31, 2009 (as required by Section 25, Regulation 76/95 pursuant to the Credit Union and Caisses Populaires Act 1994).

Retail Locations.

During the year, data was reviewed monthly for identified activities in the retail operations including member traffic, accounts opened and closed, loan activity, investments processed and balance sheet holdings. With this review, in February 2009, a renewed focus on service and delivering a better member experience was implemented.

Several initiatives were implemented to assist this refocus. Retail staff focussed on encouraging and informing members about the benefits of doing all their financial business with us. The Member Relations Department continued to support efforts of the retail locations by transferring their expertise to the Administration department where they were able to refocus and handle in-bound member enquiries, refer opportunities to the retail locations and augment the administration team's duties.

To encourage members to bring us all of their business, four member campaigns were implemented during the year – 'Tecumseh Refer-A-Friend', 'Bank From Your Backyard', 'Free Gas' and 'Ultimate Weekend'. As well, the promotional kiosk at the WFCU Centre was staffed to increase the awareness and profile of WFCU.

Taking into consideration the drastic changes in the automotive industry, special initiatives were developed, including a special new car loan program which offered members 5 percent for 5 years. The Chrysler Care Program was introduced in May 2009, providing members employed at Chrysler with temporary financial assistance during the restructuring period.

Commitment to Quality.

This past year, the Five Star Service program was again enhanced to further assist our staff in fine tuning the service provided to internal and external members. These enhancements included the addition of monthly customer service articles available through WFCU's internal website. These articles share best practices in customer service and highlight departmental and individual success stories.

The Five Star Service program consists of established criteria in the areas of Service, Sales, Surroundings, Strength and Spirit.

Commercial Services.

WFCU's Commercial Services Team continued to assist in managing the financial portfolios of local businesses of varying sizes and encouraging these businesses to conduct their personal finances through WFCU.

With over 231 years of combined banking and commercial financial services experience, the Commercial Services Team supports the financial goals of our members' businesses while also guiding them to the right products and services for their personal financial needs.

With the ability to make decisions locally, the Commercial Services team is able to provide personalized, experienced and efficient service.

Access Channels.

Our members continue to access their accounts using various service delivery channels, all at their convenience. During the year, a number of enhancements were made to the MemberDirect On-line Banking product. Mobile Banking was launched in February 2009 providing members the ability to obtain balances and account activity through use of text messaging.

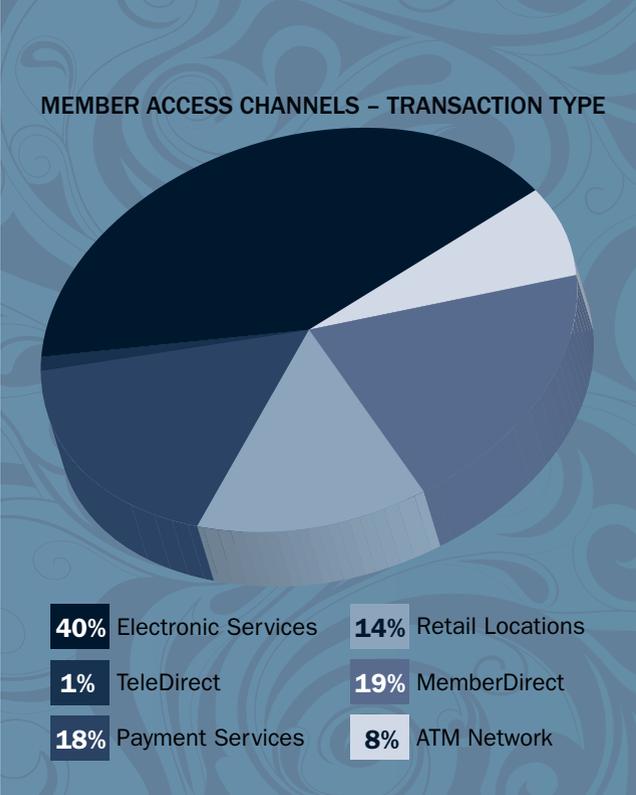
Additional access channel updates/additions include:

- Expanded our fleet of automated teller machines to include two new cash dispensing units inside of the WFCU Centre.

- Implemented the initial phase of our industry’s migration to CHIP cards by readying for and introducing CHIP MasterCard credit cards.

- Initiated testing of our electronic marketing channel in order to further improve communications with our members.

- Extended our on-line banking functionality to provide members with the ability to transfer funds between their Canadian dollar and United States dollar accounts.



service training. Aside from extensive training, WFCU recognizes the efforts and dedication of staff in adhering to these procedures and services by offering personalized services specific to their unique interests through the Employee Advantage Program.

The Employee Advantage Program was designed to improve the wellness of staff and reward them throughout their career. Over the years, based on employee feedback and recommendations, new offerings have been added to the program.

Special programs like our Staff Dry Cleaning Pickup and Delivery Service, WFCU Scholarship Program and Flexible Work Hours, continued this year. In 2008-2009 we maintained our commitment to the physical and mental well-being of our employees by offering a staff favourite – bi-monthly hot rock massages along with other themed activities and treat days.

Human Resources.

As a part of the WFCU team, each WFCU employee, new or seasoned, undergoes on-going procedural and

This past year, WFCU launched four main member campaigns including ‘Bank From Your Backyard’, ‘Free Gas’, ‘Tecumseh Refer-a-Friend’ and ‘Ultimate Weekend’. Each campaign was designed to reward members for bringing more of their financial business over to the credit union.

Retail locations jumped into the spirit of various themed member campaigns by hosting barbecues and treat days.



This past year, two new positions were introduced – Financial Analyst and Manager, Credit and Collections Services.

WFCU staff dubbed the WFCU Special Events Team, were stationed at the WFCU kiosk at the WFCU Centre to meet, greet and enhance WFCU's profile and services with event attendees.

An enhancement to our communications process now encourages even more communication between staff and the President & CEO through the President & CEO's Blog. This new blog was launched to staff in the Spring of 2009. This, along with a number of new communications tools including the posting of the credit union's monthly financial results ensure that all staff share a strong understanding of our operations, successes and challenges.

Employee Development.

Employee Development is an essential component to every employee's career at WFCU. Being provided with the tools needed to succeed in their positions and the information to help in their future career at the credit union, WFCU staff are empowered to learn, grow and lead.

WFCU continued to train all new staff beginning their career at WFCU tailoring the content and duration of new employee orientation to each individual position. Follow-up training sessions are scheduled on a regular basis to ensure new staff continue to provide high quality and knowledgeable service to members.

Monthly technical and risk management training continued this year at the retail location level where Sales Managers led 'Invest in Your Success' and 'Risk Management' training sessions with their staff. These sessions are intended to refresh skills and product knowledge.

A popular program, Evening with the Experts, was enhanced this year as WFCU welcomed external speakers. The Evening with the Experts sessions provide our retail sales staff an opportunity to build their skills by learning and sharing in the strength, knowledge and experience of our 'experts' in various financial areas.

To supplement the extensive training opportunities for staff, WFCU offers both a 'Manager's Resource Library' and a 'Staff Resource Library'. Each Library consists of articles, books and website references to a wide range

of business topics such as sales, leadership, team building, health and wellness as well as other general business and personal topics focused on enhancing our personal and professional lives.

Marketing & Community Relations.

This past year, WFCU focused on continuing to build upon the name recognition established when our new WFCU logo was launched in June 2006. Print, radio, outdoor and in-branch advertising remained as core marketing vehicles this year.

With a new and renewed focus on service, four member campaigns were launched to encourage members to do more with us. The 'Tecumseh Refer-A-Friend', 'Bank From Your Backyard', 'Free Gas' and 'Ultimate Weekend' campaigns were designed to reward members on the spot for opening a particular product or service with WFCU. All eligible members were also entered into a draw to win a number of fun and exciting prize giveaways!

The Harold Hewitt Scholarship (HHS) was presented to 12 local youth who were selected for their essay submissions that answered the question, "How has someone shown you the importance of playing an active role in our community?" Over the past seven years, WFCU has presented 76 youth in our community with post-secondary school scholarships through the HHS program, totaling \$32,000.

In 2008-2009 WFCU issued \$10,900 in various educational scholarships, for a grand total of \$101,964 provided to date.

WFCU continued with the commitment to lend expertise and support with representation on various boards, committees and attendance at numerous events. Remaining a responsible corporate citizen and investing in Windsor and Essex County through participation, donations, scholarships, The Community 1 account, community rooms, goods-in-kind and more, community support remains a priority.

WFCU played a significant role in external community campaigns including United Way's Big Match, which assisted the United Way to increase their Leadership Giving by 25 percent. A joint sponsorship with The Windsor Spitfires and The Windsor Star proved to be a great success for this initiative.

WFCU proudly displays the Imagine Canada 'Caring Company' logo and over the past six years



WFCU's Town of Tecumseh retail location, located at 1695 Manning Road. WFCU's newest location celebrated its first anniversary in April 2009.



The Harold Hewitt Scholarship (HHS) was presented to 12 local youth on Monday, May 25, 2009. Recipients were selected for their essay submissions that answered the question, "How has someone shown you the importance of playing an active role in our community?" Recipients shared in a total of \$5,000 in scholarship funds.

has given back over \$3.8 million to the community to provide support and help maintain economic viability for our community.



An intense effort working with the City of Windsor and The Windsor Spitfires resulted in a Fall 2008 opening of the new WFCU Centre. By receiving the naming rights, WFCU can proudly display the WFCU name in all areas of the Centre, in television and radio broadcasts and in all other marketing that highlights the WFCU Centre and its upcoming events.

The community has a tremendous new Community Centre at its fingertips and the Spitfires are the envy of every OHL franchise. Being part of such a worthwhile community project is an amazing accomplishment.

Financial Performance.

The end of Fiscal 2008-2009 marked another successful year for WFCU, by many measures.

Total Assets Under Administration increased 4.4 percent to \$719.0 million at May 31, 2009 and Reserves, Undivided Earnings and Equity Shares increased 1.9 percent to \$51.2 million.

Members' deposits increased 9.9 percent and at fiscal year-end amounted to \$599.9 million.

Total loans to members continued to increase this year with growth of \$24.2 million to \$556.3 million. Residential mortgages remain the largest component in the category and finished the year at \$264.4 million. Commercial loans and mortgages increased 10.4 percent to \$229.4 million.

Operating revenues remained strong at \$34.3 million while financial expenses decreased by \$2.0 million compared to last year. This resulted in financial margin of \$14.1 million increasing by \$2.0 million compared to last year.

Members earned over \$19.1 million in interest on deposits. In addition, \$1.0 million was paid to members as dividends on Membership Shares and on Investment Shares Series 1, 2, 3 and 4 held by members.

The credit union has remained in compliance with all legal requirements for Regulatory Capital. Regulatory Capital totals \$51.6 million and represents 7.9 percent of total assets and 13.7 percent of total risk weighted assets.

These ratios exceed legislated regulatory capital levels of 4.0 percent of total assets and 8.0 percent of total risk weighted assets.

By year-end, total holdings in investments and syndicated loans amounted to \$61.4 million, a decrease of \$14.3 million from the year-ended May 31, 2008.

*Mutual funds are offered through Credential Asset Management Inc. and mutual funds and other securities are offered through Credential Securities Inc. Commissions, trailing commissions, management fees and expenses all may be associated with mutual fund investments. Please read the prospectus before investing. Unless otherwise stated, cash balances, mutual funds and other securities are not covered by the Canada Deposit Insurance Corporation or by any other government deposit insurer that insures deposits in credit unions. Mutual funds and other securities are not guaranteed, their values change frequently and past performance may not be repeated. Credential Securities Inc. is a member - CIPF. **Credential Financial Strategies Inc. is a member company under Credential Financial Inc., offering financial planning, life insurance and investments to members of credit unions and their communities. ©Credential is a registered mark owned by Credential Financial Inc. and is used under licence. 'MasterCard®', 'INTERAC', 'Member Card', 'Concentra Trust', and 'Concentra Financial' are all registered trade or certification marks belonging to various organizations. Windsor Family Credit Union is a registered user of these marks.

WFCU HELPING THE COMMUNITY!

During the 2008/2009 fiscal year, WFCU was proud to assist numerous community organizations including...

911 Community Service Awards
African Diaspora Scholarship
AIDS Committee of Windsor
Alzheimer's Society
AM800 Can Drive - St. Vincent de Paul
Art Gallery of Windsor
Athena Scholarships
Autism Society of Ontario - Windsor Chapter
Bulimia Anorexia Nervosa Association
Bike Ride for Multiple Sclerosis
Roseland Rotary Black Tie Bingo
Brentwood Recovery Home
Canadian Cancer Society
Canadian Juvenile Broomball
Canadian Manufacturing Hall of Fame
Canadian Mental Health Association
Multicultural Council - Carrousel of The Nations
CAW Local 444
Centres for Seniors
Windsor & District Chamber of Commerce
Club 200 Youth Activities
Cops For Kids
Canadian Diabetes
Do Good Divas
Downtown Lions Club - White Cane Program
Easter Seals
Essex and Kent Junior Boys Golf Association
Essex County Dancers Inc.
Essex Region Conservation Foundation
Glengarda
Goodfellows
Harmony In Action
Heart Defects Society
Hockey Day in Canada
HOCKTOBERFEST Female Hockey Festival
Homeless Coalition of Windsor-Essex County
Hospice of Windsor Essex County Inc.
Hotel Dieu Heart of the City Foundation

House of Sphrosyne
Windsor Essex County Development Commission
Huntington Society
In Honour of The Ones We Love
International Dragon Boats for Breast Cancer
Italian Canadian Handicapable Association
John McGivney Children's Centre
Kare for Karissa
Katelyn Bedard Bone Marrow
Kiwanis Music Festival
LaSalle Citizen of the Year Awards
LaSalle KIN Club
LaSalle Minor Hockey Association
LaSalle Police Golf Tournament
LaSalle Stompers Soccer
Learning Disabilities Association of Windsor Essex County
Leadership Windsor/Essex
Legacy Club of Windsor
Lisa Richardson Benefit
Maisonville Court
Make a Wish Foundation Golf Tournament
Marborough School
Motor City Sertoma
National Volunteer City Celebration
Negev Dinner
Olde Sandwich Towne Festival
Optimist Club
Ontario Co-operative Young Leaders Program
Ontario Credit Union Charitable Foundation
Pajama Angels for Breast Cancer
Pete & Mario Memorial Golf Tournament for Windsor Regional Hospital Blood Bank
Riverside Floor Hockey
Riverside Golf Association
Riverside Knights of Columbus
Riverside Minor Hockey Association
Riverside Volleyball
Rotary Club (1918) Children's Fest
Siro Martinello Memorial Scholarships

Southwood Ladies Club
Special Olympics
St. Angela Merici Festival
St. Clair College Foundation
Transition to Betterness
Tecumseh Cornfest
Teen Health Centre
The Downtown Mission
The University of Windsor
Therapeutic Riding Association
Town of LaSalle Vollmer Recreation Centre
Tecumseh Shoreline Minor Hockey Association
Turtle Club
Unemployed Help Centre
United Way Windsor-Essex County
W.E. Care For Kids
Walkerville Homesites Athletic Club
Windsor Construction Association
Charity Benefit
Windsor Essex Chatham Kent Junior Bowling Association
WEST International Women's Day
Willistead Manor Restoration
Windsor Central Little League
Windsor East Little League Team
Windsor Essex Cardiac Wellness Centre
Windsor Essex Community Foundation
Windsor Essex County Humane Society
Windsor Fire and Rescue Services
Windsor Junior Spitfires AAA Hockey Association
Windsor Light Music Theatre
Windsor Minor Hockey Association
Windsor Pride Festival
Windsor Regional Hospital and Foundation
Windsor Soccer Club
Windsor South Canadians Little League
Windsor Spitfires Foundation
Windsor Stars Baseball Club
Windsor Symphony Orchestra
Victim Services Windsor/Essex
Windsor West Little League
Windsor Wildcats
and many more...

FIVE YEAR FINANCIAL HISTORY

May 31 Year-End Balances (000's)	2009	2008	2007	2006	2005
Balance Sheet					
Personal Loans	\$ 62,439	\$ 67,821	\$ 63,302	\$ 45,219	\$ 43,578
Mortgage Loans	264,404	256,492	242,139	215,173	203,713
Commercial Loans	229,426	207,756	175,318	161,988	147,079
Total Loans*	\$ 556,269	\$ 532,069	\$ 480,759	\$ 422,380	\$ 394,370
Variable Rate Deposits	\$ 234,794	\$ 212,265	\$ 180,731	\$ 144,699	\$ 132,290
Fixed Rate Deposits	365,101	333,516	323,630	305,797	274,054
Total Deposits**	\$ 599,895	\$ 545,781	\$ 504,361	\$ 450,496	\$ 406,344
Assets	\$ 657,644	\$ 612,994	\$ 559,046	\$ 500,848	\$ 446,736
Annual % Increase	7.3%	9.7%	11.6%	12.1%	10.1%
Other Services Under Administration	\$ 61,400	\$ 75,700	\$ 64,400	\$ 51,800	\$ 54,300
Annual % Increase (Decrease)	(18.9)%	17.5%	24.3%	(4.6)%	(2.0)%
Total Assets And Other Services Under Administration	\$ 719,044	\$ 688,694	\$ 623,446	\$ 552,648	\$ 501,036
Annual % Increase	4.4%	10.5%	12.8%	10.3%	8.7%
Statement Of Income					
Net Interest Income	\$ 15,102	\$ 13,127	\$ 13,270	\$ 12,600	\$ 11,815
Other Income	4,005	5,009	4,952	4,762	4,865
Operating Margin	\$ 19,107	\$ 18,136	\$ 18,222	\$ 17,362	\$ 16,680
Operating Expenses	\$ 18,090	\$ 16,053	\$ 15,166	\$ 13,510	\$ 13,218
Income Before Distribution To Members	\$ 1,017	\$ 2,083	\$ 3,056	\$ 3,852	\$ 3,462
Reserves, Undivided Earnings And Equity Shares	\$ 51,215	\$ 50,276	\$ 48,259	\$ 45,266	\$ 35,419

*Excludes accrued interest receivable and allowance for impaired loans. ** Excludes accrued interest payable.

AUDITOR'S REPORT ON SUMMARIZED FINANCIAL STATEMENTS

To the Members:

The accompanying summarized balance sheet and statements of undivided earnings and reserves and comprehensive income are derived from the complete financial statements of Windsor Family Credit Union Limited as at May 31, 2009 and for the year then ended on which we expressed an opinion without reservation in our report dated June 26, 2009. The fair summarization of the complete financial statements is the responsibility of management. Our responsibility, in accordance with the applicable Assurance Guideline of The Canadian Institute of Chartered Accountants, is to report on the summarized financial statements.

In our opinion, the accompanying financial statements fairly summarize, in all material respects, the related complete financial statements in accordance with the criteria described in the Guideline referred to above.

These summarized financial statements do not contain all the disclosures required by Canadian generally accepted accounting principles. Readers are cautioned that these statements may not be appropriate for their purposes. For more information on the credit union's financial position, results of operations and cash flows, reference should be made to the related complete financial statements.

KPMG
LLP

Chartered Accountants
Windsor, Canada
June 26, 2009

BALANCE SHEET

As at
(In thousands of dollars)

May 31, 2009

May 31, 2008

Assets

Cash and Short-Term Deposits	\$ 29,305	\$ 12,148
Investments	53,342	50,052
Loans to Members	556,159	531,013
Property and Equipment	17,527	18,361
Other Assets	1,217	1,318
Future Income Taxes	94	102
	<u>\$ 657,644</u>	<u>\$ 612,994</u>

Liabilities and Undivided Earnings and Reserves

Members' Deposits	\$ 604,503	\$ 551,102
Loans Payable	-	9,500
Other Liabilities	1,926	2,116
Equity Shares	26,776	25,859
	<u>633,205</u>	<u>588,577</u>
Undivided Earnings and Reserves	24,439	24,417
	<u>\$ 657,644</u>	<u>\$ 612,994</u>

On behalf of the Board:

Martin D. Gillis

Martin D. Gillis
Chair

Robert Nesbitt

Robert Nesbitt
Corporate Secretary

STATEMENT OF UNDIVIDED EARNINGS & RESERVES

Year-Ended
(In thousands of dollars)

May 31, 2009

May 31, 2008

Undivided Earnings:

Balance, beginning of year	\$ 5	\$ 5
Add: Net income for the year	22	1,050
	<u>27</u>	<u>1,055</u>
Less: Transfer to reserves	27	1,050
Balance, end of year	-	5

Reserves:

Balance, beginning of year	24,412	23,362
Add: Transfer from undivided earnings	27	1,050
	<u>24,439</u>	<u>24,412</u>
	<u>\$ 24,439</u>	<u>\$ 24,417</u>

STATEMENT OF COMPREHENSIVE INCOME

Year-Ended (In thousands of dollars)	May 31, 2009	May 31, 2008
Operating revenues:		
Interest on member loans	\$ 32,494	\$ 32,301
Investment income	1,778	1,971
	34,272	34,272
Financial expenses:		
Interest on members' deposits	19,147	19,991
Borrowing Costs	23	1,154
Distributions to members	995	1,033
	20,165	22,178
Financial margin	14,107	12,094
Other income	4,005	5,009
Provision for losses on loans	2,122	1,365
	15,990	15,738
Operating expenses:		
Employee salaries and benefits	7,505	7,519
Administrative	4,124	3,738
Occupancy	1,587	1,683
Data processing	1,010	1,016
Member deposit insurance	324	300
Director and committee	107	110
Loan	55	60
	14,712	14,426
Operating income	1,278	1,312
Other Items:		
Writedown of investments	1,196	-
Income before income taxes	82	1,312
Provision for (recovery of) income taxes:		
Current	52	274
Future	8	(12)
	60	262
Net income	\$ 22	\$ 1,050

MANAGEMENT REPORT

Management is responsible for the preparation, presentation and consistency of the accompanying financial statements and other information contained in this Annual Report.

The financial statements have been prepared in accordance with generally accepted accounting principles and have been audited by KPMG LLP Chartered Accountants.

Management maintains the necessary system of internal controls to provide reasonable assurance that transactions are authorized, assets safeguarded and proper records maintained. This system of internal

controls provides reasonable assurance that financial records are reliable and are a proper basis for preparation of the financial statements.

The Audit Committee and the Board of Directors, in carrying out their responsibility, have reviewed and approved the financial statements.



Peter Wasyluk
Vice President, Finance

REPORT OF THE AUDIT COMMITTEE

Windsor Family Credit Union has maintained an Audit Committee pursuant to Section 125 of the Credit Unions and Caisses Populaires Act, 1994. The committee consists of five directors and has adopted a mandate which covers all of the duties which are specified to be performed by audit committees in the Regulations to the Act.

The Audit Committee meets at least quarterly and arranges its agenda so that, on an annual basis, its required duties are performed and appropriate action is taken as necessary. Based on its findings, the Audit Committee issues reports and makes recommendations to the Board of Directors or senior management, as appropriate, with respect to the matters presented to the committee and follows up to ensure that the recommendations are considered and implemented, as appropriate.

The Audit Committee is pleased to report to the members of the credit union that it is functioning pursuant to the requirements of the Act and has made significant

progress in fulfilling its annual mandate. The committee receives full co-operation and support from management to enable it to play an effective role in ensuring the quality of financial reporting to the members and enhancing the overall control structure of the credit union.

There are no significant recommendations made by the Audit Committee that have not been either implemented or are in the process of being implemented. There are no matters the Audit Committee believes should be reported to the members, nor are there any matters which are required to be disclosed pursuant to the Act or the Regulations thereto.

Respectfully submitted by the Audit Committee.



Robert Nesbitt
Chair, Audit Committee

FOR THE FUTURE

Windsor and Essex County have faced a number of challenges in the last couple of years. Certainly the unpredictability of the financial services markets and the economy has impacted Windsor and Essex County like no other community in Canada. But the surprise of this impact is almost unfounded. Our region has a history of highs and lows; this is nothing new. The common conversation of a bad economy and lack of opportunities must change. It's time to move on.

Windsor Family Credit Union's (WFCU) strength has always been in our ability to look forward, to set strategies and goals that minimize our exposure and impact during difficult times. Our ability to adjust accordingly and be diligent in recognizing areas of change ensures that WFCU is always leading and providing for our members and our community in the best way possible.

As our economy continues to transition, WFCU will look to new areas of innovation and capitalize on opportunities to expand our role as a financial services provider. We will expand partnerships with community organizations and provide our expertise to these organizations on a variety of levels. This will prove beneficial on both sides of the partnership. In reference to partnerships, our association with the WFCU Centre and the City of Windsor continues and we expect opportunities to continue to mount as the WFCU Centre enters into its first full year of operations. Our presence along side the Memorial Cup Champion Windsor Spitfires could not have come at a better time and we will continue to work closely to monitor the various facets of our relationship.

WFCU will continue to service the needs of Personal, Commercial, Institution and Organization members. Part of this service commitment is the ongoing research of new and emerging technologies that can streamline our members' means of conducting business. WFCU will continue to examine internal processes to ensure staff is provided optimum working environments to ensure that efficiencies are top line and service to our members is provided well above satisfactory levels. Advancements in communication appear to be occurring daily and WFCU is initiating new methods of communication with our members, potential members and staff in order to meet their changing needs and communication channels available to them.

Our retail operations will continue to provide a presence for WFCU in the community and an important service

access point for our members. We will examine the operations of these locations and evaluate necessary improvements to facilitate efficiencies and the proper display of our corporate brand. We will continue to display our commitment to a strategic direction aimed at servicing our members. We have seen over the years that our communicated focus has brought confidence from our members and potential members alike and as a result attracted more members and more member business to WFCU. We will continue to look to the future and its overwhelming potential. This optimism will play a significant role in encouraging our members to do more with us.

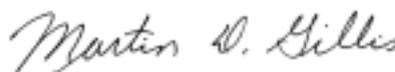
The importance of Corporate Governance continues to increase in all organizations and is no different at the WFCU Board level. WFCU has always been in tune with the developments in this area. Our Board has expressed the desire to continue to strengthen the focus of Corporate Governance and expand defined areas as deemed necessary.

We are confident that our community will respond positively through this economic transition. The result will be a stronger Windsor and Essex County, more diversified yet more cohesive. You can be certain that WFCU will be ready. We will be ready because we continue to look ahead to foresee the enhancements required to meet the growing needs of our members. History proves that while preparing for unforeseen events, WFCU takes the steps necessary to prepare and look for opportunities to strengthen our organization and the community we serve. Our support of our members and the communities in which they live is our top priority.

Through the commitment of our Board, Management, Staff and Members, WFCU will prosper and remain a chosen and viable corporate contributor within Windsor and Essex County.



Martin J. Komsa
President and Chief Executive Officer



Martin D. Gillis
Chair, Board of Directors

ACCESS TO SERVICES

Being local doesn't mean there should be limits as to how or where you can access your accounts. Convenient access to all the products and services WFCU has to offer is a commitment that WFCU is dedicated to offering our members. From face-to-face service in the retail locations to live telephone banking to on-line banking, WFCU members have access options for every need or situation.

Telephone Banking - 519-974-3100

Talk to one of WFCU's Member Relations Consultants over the phone and conduct with ease everything from routine transactions to opening a GIC!

Toll Free -	1-866-500-WFCU (9328)
Monday - Friday	8am - 7pm
Saturday	9am - 3pm

Automated Telephone Banking

By calling 519-974-0098, you have 24-hour access to your account by telephone - check balances, pay bills and more.

ATM Network Services

Access your account 24 hours a day at over 750,000 ATMs around the world.

Retail Locations

- 2800 Tecumseh Road East, Windsor
- 1100 Lauzon Road, Windsor
- 3077 Dougall Avenue, Windsor
- 5932 Malden Road, LaSalle
- 1695 Manning Road, Tecumseh

Internet Banking

Access your account, pay bills and more with MemberDirect® On-line Banking through www.wfcu.ca

Electronic Services

Pre-authorized access on your account 24 hours a day, 7 days a week.

Payment Services

- Interac Direct Payment
- Member Card
- Chequing

MasterCard® Services

- MasterCard® Global Payment & Credit Card
- MasterCard® Credit and Debit Merchant Services





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